

DSHS - Residential Care Services**Frequency of Citations Requiring Plan of Correction in ALF Full Visits and Complaint Investigations****Time Period: CY2014-Q2**

Chapter Section	Chapter Description	Number of Citations with POC	Percent
WAC 388-78A-2120	Assessment and Monitoring	91	8.87%
WAC 388-78A-2700	Administration-Safety and Disaster Preparedness	72	7.02%
WAC 388-78A-2474	Administration-Staff	51	4.97%
WAC 388-78A-2140	Negotiated Service Agreement	46	4.48%
WAC 388-78A-3090	Administration-Building	41	4.00%
WAC 388-78A-2660	Administration-Resident Rights	40	3.90%
WAC 388-78A-2210	Medications	38	3.70%
WAC 388-78A-2100	Assessment and Monitoring	35	3.41%
WAC 388-78A-2305	Food	34	3.31%
WAC 388-78A-2130	Negotiated Service Agreement	32	3.12%
WAC 388-78A-2320	Intermittent Nursing Services	31	3.02%
WAC 388-78A-2090	Assessment and Monitoring	26	2.53%
WAC 388-78A-2300	Food	25	2.44%
WAC 388-78A-2450	Administration-Staff	25	2.44%
RCW 70.129-110	Disclosure, transfer, and discharge requirements	24	2.34%
WAC 388-78A-2290	Medications	24	2.34%
WAC 388-112-0165	Specialty Training	19	1.85%
WAC 388-78A-2484	Administration-Staff	18	1.75%
WAC 388-78A-2160	Negotiated Service Agreement	16	1.56%
WAC 388-78A-2230	Medications	16	1.56%
WAC 388-78A-2600	Administration-Policies and Procedures	15	1.46%
WAC 388-78A-2850	Administration-Licensing	15	1.46%
WAC 388-78A-2410	Resident Records	12	1.17%
WAC 388-78A-2466	Administration-Staff	12	1.17%
WAC 388-78A-2240	Medications	11	1.07%
WAC 388-78A-2640	Administration-Reporting Requirements	11	1.07%
RCW 70.129-140	Quality of life	10	0.97%
WAC 388-78A-2150	Negotiated Service Agreement	10	0.97%
WAC 388-78A-2462	Administration-Staff	10	0.97%
WAC 388-78A-2630	Administration-Reporting Requirements	10	0.97%
WAC 388-78A-2950	Administration-Building	10	0.97%
WAC 388-78A-3040	Administration-Building	10	0.97%
WAC 388-78A-2480	Administration-Staff	9	0.88%
WAC 388-78A-2620	Administration-Infection Control	8	0.78%
RCW 70.129-060	Grievances	7	0.68%
WAC 388-78A-2080	Assessment and Monitoring	7	0.68%
WAC 388-78A-2260	Medications	7	0.68%
WAC 388-78A-2730	Administration-Licensing	7	0.68%
WAC 388-78A-3100	Administration-Building	7	0.68%
RCW 70.129-030	Notice of rights and services	6	0.58%
WAC 388-112-0255	CPR and First Aid Training	6	0.58%

WAC 388-78A-2482	Administration-Staff	6	0.58%
WAC 388-78A-2665	Administration-Resident Rights	6	0.58%
RCW 18.20-440	Withdrawal from medicaid program	5	0.49%
WAC 388-112-0110	Specialty Training	5	0.49%
WAC 388-112-0260	CPR and First Aid Training	5	0.49%
WAC 388-78A-2060	Assessment and Monitoring	5	0.49%
WAC 388-78A-2350	Intermittent Nursing Services	5	0.49%
WAC 388-78A-2610	Administration-Infection Control	5	0.49%
WAC 388-78A-2680	Administration-Resident Rights	5	0.49%
WAC 388-78A-2468	Administration-Staff	4	0.39%
WAC 388-78A-2510	Administration-Specialized Training	4	0.39%
WAC 388-78A-2560	Administration-Administrator	4	0.39%
WAC 388-112-0015	Orientation	3	0.29%
WAC 388-112-0075	Basic Training	3	0.29%
WAC 388-78A-2483	Administration-Staff	3	0.29%
WAC 388-78A-2500	Administration-Specialized Training	3	0.29%
WAC 388-78A-2520	Administration-Administrator	3	0.29%
RCW 70.129-020	Exercise of rights	2	0.19%
RCW 70.129-105	Waiver of liability and resident rights limited	2	0.19%
RCW 70.129-180	Facility's policy on accepting medicaid as a payment source	2	0.19%
WAC 388-110-100	All Contracted Residential Care Services	2	0.19%
WAC 388-110-150	Assisted Living Services	2	0.19%
WAC 388-112-0205	Continuing Education	2	0.19%
WAC 388-78A-2040	General	2	0.19%
WAC 388-78A-2170	Boarding Home Services	2	0.19%
WAC 388-78A-2270	Medications	2	0.19%
WAC 388-78A-2690	Administration-Resident Rights	2	0.19%
WAC 388-78A-2880	Administration-Licensing	2	0.19%
WAC 388-78A-2930	Administration-Building	2	0.19%
WAC 388-78A-3110	Administration-Building	2	0.19%
RCW 18.20-280	General responsibility for each resident	1	0.10%
RCW 70.129-050	Privacy and confidentiality of personal and medical records	1	0.10%
RCW 70.129-080	Mail and telephone	1	0.10%
RCW 70.129-100	Personal property	1	0.10%
RCW 70.129-150	Disclosure of fees and notice requirements	1	0.10%
WAC 246-217-015	Applicability	1	0.10%
WAC 388-112-0160	Specialty Training	1	0.10%
WAC 388-112-0320	Curriculum Approval	1	0.10%
WAC 388-78A-2070	Assessment and Monitoring	1	0.10%
WAC 388-78A-2180	Boarding Home Services	1	0.10%
WAC 388-78A-2190	Boarding Home Services	1	0.10%
WAC 388-78A-2380	Restricted Egress	1	0.10%
WAC 388-78A-2400	Resident Records	1	0.10%
WAC 388-78A-2420	Resident Records	1	0.10%
WAC 388-78A-2440	Resident Records	1	0.10%
WAC 388-78A-2471	Administration-Staff	1	0.10%
WAC 388-78A-2481	Administration-Staff	1	0.10%
WAC 388-78A-2485	Administration-Staff	1	0.10%

WAC 388-78A-2570	Administration-Administrator	1	0.10%
WAC 388-78A-2650	Administration-Reporting Requirements	1	0.10%
WAC 388-78A-3000	Administration-Building	1	0.10%
WAC 388-78A-3030	Administration-Building	1	0.10%